

Introduction

Our coach outings to gardens and garden shows are enjoyed by all who join them and are seen by the committee as an important feature of CSGGA membership. Not only do these trips enable us to be inspired by beautiful gardens, they are also a great way for members to meet old friends and make new ones. The outings and the gardens we visit are chosen to appeal to all our members. Members are encouraged to make suggestions for visits to the CSGGA committee; offers to organise outings will always be welcomed.

How to Book

To assist us, we should be grateful if you would use the relevant booking form and send it to the organiser with a cheque for full payment. If you are unable to print the form, please let us have all the information requested on a separate piece of paper to accompany your cheque. (This information will be taken on the trip and destroyed afterwards. We will not be storing it electronically.)

We will not cash any cheques until an outing has sufficient support. Cheques are not usually cashed until a week before the outing takes place unless payment needs be made in advance.

Please provide a separate booking form and cheque for each outing booked even if they are sent at the same time.

CSGGA Members are allowed two places per household on a first come first served basis and will be given priority for two weeks after the details have been announced.

All non-members, whether coming as guests of members or independently, will be charged a supplementary amount.

If places are still available after the members priority booking period, members will be notified and offered additional places. Places will also be advertised through the village newsletter and to other garden clubs to ensure that the outing is viable.

If an outing is oversubscribed, we will make every effort of obtain further places but if this is not possible we will keep a waiting list.

Closing date for bookings will usually be 14 days before the outing unless otherwise stated.

Cancellations and no shows:

Payment is non-refundable unless a substitution can be found. **Please note that, for security reasons, the owners of some gardens require a list of names of those visiting their gardens. Where this is the case, it is unlikely that we will be able to make substitutions.**

We are not able to offer a refund to anyone who does not arrive in time for the coach to depart.

If a garden visit is cancelled or postponed due to circumstances beyond the control of CSGGA, then we would hope to be able to reimburse the full amount of the outing, but this cannot be guaranteed if we are unable to obtain refunds from third parties.